
OLR Bill Analysis

SB 350

AN ACT CONCERNING THE STATE-WIDE PROCESS IMPROVEMENT INITIATIVE.

SUMMARY:

This bill requires the Office of Policy and Management (OPM), within available appropriations, to establish and oversee a statewide process improvement initiative in partnership with the judicial branch, other executive agencies, the private sector, and others. It specifies the initiative's purposes.

It eliminates a requirement that OPM contract with a consultant, also within available appropriations, to apply LEAN practices and principles to the (1) permitting and enforcement processes of certain state agencies and (2) state licensing process for commercial bus drivers. LEAN is a process improvement approach used by the public sector to improve efficiency in services and administrative processes.

EFFECTIVE DATE: July 1, 2014

STATEWIDE PROCESS IMPROVEMENT INITIATIVE

Under the bill, the process improvement initiative must analyze state agency operations to:

1. streamline processes,
2. reduce bottlenecks,
3. eliminate waste,
4. establish standardized work flow, and
5. prioritize available resources to promote economic growth, improve customer service, and increase productivity.

The bill authorizes the OPM secretary to (1) create a steering committee to help the initiative and (2) designate an OPM employee to chair the committee.

It requires the secretary to partner with the judicial branch, state agencies, private industry, health care organizations, hospitals, and the constituent units of the state higher education system to achieve the initiative's goals.

COMMITTEE ACTION

Government Administration and Elections Committee

Joint Favorable

Yea 12 Nay 0 (03/19/2014)